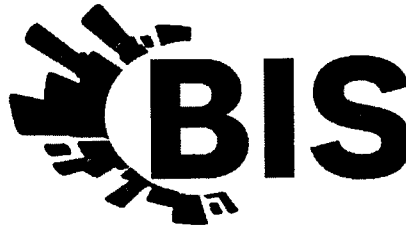


**REMIT TO:**

Business Information Systems, Inc.  
 1350 NE 56th Street - Suite 300  
 Fort Lauderdale, FL 33334



**Invoice**

Phone #	800-834-7674
Fax #	877-858-5611

Date	Invoice #
7/2/2018	74701

www.bisdigital.com

**SOLD TO:**

Lamb County  
 100 6th Drive RM B09  
 Littlefield, TX 79339  
 Attn: Gina Jones

**SHIP TO:**

Lamb County  
 100 6th Drive RM 211  
 Littlefield, TX 79339  
 Attn: Felix Klein

Cust Acct #	P.O. Number	Terms	Due Date	Rep
LAM701		Net 30	8/1/2018	MNT

Quantity	Item Code	Description	Start Date	End Date	Price Each	Amount
1	MNT-R-DCR	#19-09-A-67491 Renewal Contract BIS Digital Recording System Maintenance (see attached contract for equipment list)	9/18/18	9/17/19	3,624.92	3,624.92
1	DCR SAS	Annual DCR Software Assurance (per license) Coincides with Maintenance Contract	9/18/18	9/17/19	350.00	350.00
	PAYMENT TERMS-...	Payment due in advance of contract expiration to ensure continuous coverage. Please remit payment no later than 08/01/2018				
	2128 010-5250-5310-10 ML					

Please include your account number and invoice number on all payments. Thank you

**Sales Tax: (0.0%)** \$0.00

**Total Due:** \$3,974.92

**Balance Due** \$3,974.92

# BIS Digital

Integrating Excellence™



Business Information Systems, Inc  
1350 NE 56<sup>th</sup> Street, Suite 300 Ft. Lauderdale, FL 33334  
Phone: 954-493-7377 Fax: 954-493-6541

Monday, July 02, 2018

Lamb County  
100 6th Drive  
Littlefield, Texas 79339

Attn: Felix Klein

RE: BIS Digital Support Agreement Renewal

**Annual Contract Term: 9/18/2018 – 9/17/2019**  
**Account #: LAM701**  
**Contract #: 19-09-A-67491**  
**Amount Due: \$3,974.92**  
**Invoice #: 74701**

Mr. Klein:

Enclosed please find your full service contract renewal agreement for the coming year.

Please sign the enclosed agreement, keeping a copy for your records, and return the original to us with your purchase order and payment. To place your contract in effect as soon as possible, you may fax your contract renewal to us at 954-493-6541.

Please remember, without a contract in place, our current per call rates will be in effect. For continuous coverage, an immediate response is greatly encouraged. Our terms are payable in advance, and will reflect a due date of: 08/01/2018 (Any equipment or options added during the contract year are prorated and added at the conclusion of warranties.)

Thank you for the opportunity to serve all of your recording and transcription needs. If you have any questions, please feel free to contact me at 800-834-7674 Ext.4523 or via email [Dianne.Corzo@bisdigital.com](mailto:Dianne.Corzo@bisdigital.com)

Best regards,

Dianne Corzo  
BIS Digital, Inc.

Enclosures



## Recording System Support Agreement

*Between:*

**BIS Digital, Inc.**  
1350 NE 56<sup>th</sup> Street, Suite 300  
Fort Lauderdale, FL 33334-6142  
Phone: (800) 834-7674  
Fax: (877) 858-5611  
Email: support@bisdigital.com

*And:*

**Lamb County**  
100 6th Drive  
Littlefield, Texas 79339  
Phone: (806) 385-4222  
Contract #: 19-09-A-67491

BIS Digital, Inc. or its appointed service representative agrees to provide system support for the software and hardware listed below, in accordance with the terms and conditions of this agreement.


1. **TERMS AND CONDITIONS**

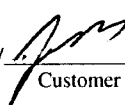
- A. The term of this agreement is for a period of (12) months from the effective date. Either party upon written receipt, with a ninety 90-day notice, may cancel this agreement. In the event of early termination of service agreement, BIS Digital, Inc. will refund monies based upon contract amount prepaid by customer less actual cost of service provided during abbreviated term, or pro-rated amount based upon time remaining in contract term rounded to end of month of termination, whichever is less.
- B. The agreement entitles the USER to 24 hours per day, 7 days per week telephone support and on-site support Mon- Fri (8am – 5pm EST) on covered items.
- C. User training: This agreement covers all users training at the user's site during the term of agreement at mutually agreed upon times.
- D. This support agreement is for the USERS integrated system. Any changes or enhancement will be billed for additionally.
- E. Charges for maintenance and support for reasons outside of BIS Digital control, arising from neglect, negligence, misuse, acts of god or modifications to, or failures of systems software and/or hardware not covered under this contract shall be billed at BIS Digital published rates. Please note that BIS has an archived copy of your initial configuration so at no time will you ever be billed for software configuration.

2. **COVERAGES**

- A. DCR Software (all BIS Digital supplied licenses). This support agreement is for the USERS current DCR Software version. The USER is not obligated to upgrade since support is available for previous versions. DCR Software Assurance, which provides for all new feature and function upgrades, are billed for at an additional \$350/yr. per system. BIS Digital will provide on-line user training as well as on-line diagnosis and repair (web connection required).
- B. Hardware (all BIS supplied Tower PC's, Servers and Video and Telco Interface Boards). BIS will provide replacement or repair. BIS Digital will repair or replace system critical parts at customer site. Customer will be responsible for shipping defective part to BIS Digital. \* Special Note: CPU and Motherboards on computers over 48 months old may no longer be available causing the computer to be obsolete. In this event, BIS will provide a \$300 computer replacement credit.
- C. Hardware Accessories (Digital Mixers, PA components, Microphones, Hearing Impaired Devices, USB Foot Controls). BIS Digital will provide replacement or repair. Customer will

Initials:

  
BIS Digital

  
Customer



be responsible for shipping defective unit to BIS Digital. BIS Digital will replace or repair and ship back to customer.

- D. Excluded Hardware (Laptop Computers, All Display Monitors and Headsets). BIS Digital will handle repairs via Manufacturer's warranties (i.e. Dell, Toshiba,) but will offer no extended warranties directly.
- E. On-Site BIS Digital Technical Support. BIS Digital will provide on-site technicians for emergency service during normal working hours at no charge. Emergency is defined to be a complete system down.

3. CUSTOMER RESPONSIBILITY

- A. A proper backup of all data on a regular interval.
- B. A USER appointed systems administrator to act as a liaison with the support department.

4. CONFIDENTIALITY

- A. BIS Digital, Inc. agrees that all data that may be entered into the system is strictly confidential and shall remain the property of the USER. Business Information Systems shall not, without prior written consent, disclose to any third party any such data acquired in connection with this agreement or any other services.

5. PAYMENT

- A. Invoices shall be sent once per year and payment shall be due in full upon receipt.
- B. At Business Information Systems option, support coverage may be halted for non-payment of any invoice greater than sixty (60-days) beyond the due date.

6. LIABILITY

- A. In no event shall Business Information Systems, Inc. be liable for any direct or indirect losses or damages, or any other claims arising in connection with this agreement to the USER, including loss of data or earnings due to equipment down time.
- B. Business Information Systems sole responsibility with respect to the maintenance and support shall be limited to those outlined in this agreement.
- C. The laws of the State of Florida shall govern this agreement and any litigation shall occur in Broward County, Florida.

# BIS Digital

Integrating Excellence™



Business Information Systems, Inc  
1350 NE 56<sup>th</sup> Street, Suite 300 Ft. Lauderdale, FL 33334  
Phone: 954-493-7377 Fax: 954-493-6541

This contract covers the following equipment


Purchased on Invoice# 67491  
Installed on 9/18/14

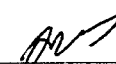
- DCR 4 Channel Digital Audio/Video Recording Software & w/Software Assurance (1)
- USB Mixer {s/n:18C1027} (1)
- 2nd Video Channel for DCR Products (1)
- 3rd Video Channel for DCR Products (1)
- Digital Presentation Scaler/Switcher (10in /3 out) (1)
- Digital Audio/Video PC {S/N: CB71J02} (1)
- IP Indoor Dome Camera for Drop Ceiling {s/n: ACCC8E10FEA5; ACCC8E10FEA6} (2)
- IP Video Encoder {s/n: ACCC8E07BCE0} (1)
- HDMI over Cat5 Distribution Amp (1in/7out) (1)
- HDMI over Cat5 Receiver for BIS-HDMI-DA1/7 (4)
- PA Interface Splitter 8in/16out {s/n: 515046} (1)
- P5544-Pro Boundary Microphone with BE Stand (2)
- P5545w-Hanging Microneck Condenser Microphone (White) (2)
- U55891R- Unidirectional Microphone w/Mute & LED (3)
- BIS Boundary Effect Mic Stand (3)
- 8" Drop Tile Ceiling Speakers - White (Pair) (3)
- Mixer Amplifier 120W (6in/2out) (1)
- Network Switch w/PoE (8-Port) (1)
- Microphone Wire (Plenum) - 1,000ft Roll (0.25)
- CAT5e Cable (Plenum) - 1,000ft Roll (0.5)
- Speaker Wire (Plenum) - 1,000ft Roll (0.5)
- Hardware Control Server Lite- Showmaster XS {s/n: 22100001} (1)

Purchased on Invoice# 69310  
9/26/14

- MicroVault System 13 Rack (incl. Power Supply & Casters) (1)

Initials:

  
BIS Digital

  
Customer

# BIS Digital

Integrating Excellence™



Business Information Systems, Inc  
1350 NE 56<sup>th</sup> Street, Suite 300 Ft. Lauderdale, FL 33334  
Phone: 954-493-7377 Fax: 954-493-6541


The terms and conditions stated herein form the complete agreement between the parties. Please note: Any additions to this agreement (new systems) will be prorated to coincide with this contract.

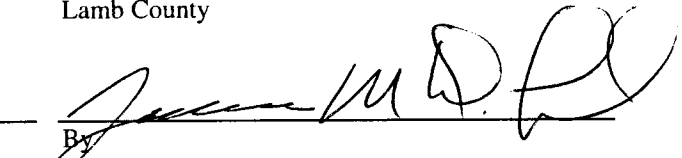
Start Date: 9/18/2018  
End Date: 9/17/2019  
Annual Cost: \$3,974.92  
Contract #: 19-09-A-67491  
Invoice #: 74701

Accepted By:

BIS Digital, Inc.

Lamb County

  
By Steve Coldren



  
By

President  
Title

County Judge  
Title

July 2, 2018  
Date

7-23-18  
Date

Initials:    
BIS Digital / Customer